

Superior Ambulance Settlement Administrator  
PO Box 2913  
Portland, OR 97208-2913

Court-Approved Legal Notice

*Spann, et al. v. Superior Air-Ground  
Ambulance Service, Inc.*

Case No. 1:24-cv-04704-MFK

United States District Court for the  
Northern District of Illinois

**If you are a U.S. resident whose Personal Information may have been accessed by an unauthorized third party as a result of a Security Incident involving Superior Air-Ground Ambulance Service, Inc. that occurred in May 2023, you may be entitled to benefits from a class action settlement.**

*A Court has authorized this notice.*

*This is **not** a solicitation from a lawyer.*

[www.SuperiorAmbulanceSettlement.com](http://www.SuperiorAmbulanceSettlement.com)

1-888-891-8875

A \$3.2 million settlement has been reached in a class action lawsuit against Superior Air-Ground Ambulance Service, Inc. (“Defendant”) arising out of a Security Incident that occurred in May 2023 by an unauthorized third party that accessed Defendant’s network and may have accessed Settlement Class Members’ Personal Information (“PI”). Defendant denies all of the claims and allegations in the lawsuit.

**Who is Included?** You are part of the Settlement Class if you are an individual residing in the United States whose Personal Information may have been accessed and/or acquired by an unauthorized third party as a result of the Security Incident that occurred in May 2023.

The purpose of this Notice is to inform you of the class action and the proposed Settlement so you may decide whether to participate, opt out, object, or do nothing.

**What does the Settlement Provide?** If you submit a Valid Claim, you may be able to receive the following benefits:

**Documented Out-of-Pocket Losses:** With supporting documentation showing you incurred losses as a result of the Security Incident, you may be eligible for reimbursement up to \$5,000.00.

**AND**

**Pro Rata Cash Payment:** You may elect to receive a Pro Rata Cash Payment. The amount of the Pro Rata Cash Payment will be determined on a pro rata (a legal term meaning equal share) basis after funds from the Settlement have been used to pay Class Counsel’s Fees and Expenses, Service Awards, settlement administration costs, Documented Out-of-Pocket Losses and credit monitoring expenses.

**AND**

**Identity Theft Protection and Credit Monitoring:** In addition to receiving reimbursement for out-of-pocket losses and/or a cash payment, you may elect to receive two years of free 3-bureau credit monitoring services.

You must submit a Valid Claim online or by mail postmarked by **March 31, 2025**.

**Your Other Options.** If you do not want to be legally bound by the Settlement, you must opt out of the Settlement no later than **February 28, 2025**. If you do not want to opt out, you will give up the right to sue and will release any legal claims against the Released Parties, including Defendant, about the legal issues in this lawsuit. If you do not opt out, you may object to the Settlement by **February 28, 2025**. The Long Form Notice on the Settlement Website has instructions on how to opt out or object. If you do nothing, you will get no Settlement benefits, and you will be bound by the Settlement.

The Court will hold a Final Approval Hearing on **March 25, 2025**, to consider whether to approve the Settlement, Class Counsel’s request for Service Awards to the Class Representatives, attorneys’ fees request of up to \$1,083,333.33 of the \$3.2 million Settlement Fund, plus reimbursement of costs, as well as any objections to the Settlement, including the Service Awards, fees, and costs. You or your personal lawyer may attend and ask to appear at the hearing, but you are not required to do so. The hearing may be held remotely, and if so, instructions will be at [www.SuperiorAmbulanceSettlement.com](http://www.SuperiorAmbulanceSettlement.com).

**This notice is a summary. Learn more about the Settlement at [www.SuperiorAmbulanceSettlement.com](http://www.SuperiorAmbulanceSettlement.com), or by calling toll free 1-888-891-8875.**

AK8272 v.03